



NH Association of Certified Public Managers, Inc

P.O. Box 575, Concord, NH 03302-0575

www.nh.gov/hr/nhacpm

NH Association of Certified Public Managers

JULY - SEPTEMBER 2003

"Leadership Through Transition"

NHACPM Professional Development Conference - September 25th & 26th

It is four weeks and counting until the NH Association of Certified Public Managers' (NHACPM) Fourth Annual Professional Development Conference kicks off at the Center of New Hampshire in Manchester on September 25th & 26th.

Nineteen different workshop sessions, two general sessions and networking opportunities will highlight the two-day event in the Queen City.

Conference Chair Teresa Commeau of the NH Department of Health & Human Services reports

the NHACPM has been working with officials of Springfield College

and the NH Bureau of Education & Training to develop the conference program and workshops.

Sam McKeeman, a favorite of past NHACPM Conferences and other presentations in New Hampshire, will return to lead off the two-day conference with a general session presentation focused on "Management in Transition". The conference will close with a general session entitled "Beginnings" to challenge conference attendees to take the ideas and concepts from the two-days and put them into use. The light-hearted session will be led by Ellen Hewett of Springfield College and Dennis Martino of the NH Bureau of Education & Training.

Workshop topics and facilitators include:

"Legislator's Round Table" - Dennis Martino, *NH Bureau of Education & Training*

"Benchmarking: The How, What and Why" - Jim Vaillancourt, *Senior Examiner for Granite State Baldrige-based Quality Award*

"Strategic Planning" - Peter Gamache, *NH Bureau of Education & Training*

"Leadership Styles" - Tony Giunta, *Mayor, City of Franklin*

"Implementing Mentoring Strategies" - Johanna Herrick-

Phelps, *Springfield College*
"Journalist Information Round Table" - Dennis Martino, *NH*

Bureau of Education & Training

"Working Toward Excellence in the Public Sector" - Peter Gamache, *NH Bureau of Education & Training*

"Mentees Workshop" - Steve Burger, PhD., *Springfield College*

"Transformative Mediation" - Ellen Hewett, *Springfield College*

"Diversity Reloaded 2013" - Brenda L. Dicent, *Springfield College*

"Come With Me" - Dennis Martino, *NH Bureau of Education & Training*

"Upper Level Administration Panel" - Molly Rau, PhD, *Springfield College*

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Welcome to the NHACPM!

The NH Association of Certified Public Managers is pleased to welcome the following new members:

Marie Bonnett
Department of Health and Human Services

Brenda Cochrane
Department of Education

Barbara Dutile
Revenue Administration

Bruce Farrington
Department of Transportation

Raymond J. Sourdif
Division of Personnel

NHACPM Goes Online!

The NH Association of Certified Public Managers (NHACPM) took a big step forward in August when its first official web page went on-line.

NHACPM members are encouraged to use the site to review information on events, registration information and news updates of importance for members.

NHACPM Member Vicki Tinsley of the Department of Administrative Services offered to head an effort to develop the NHACPM web site. She was assisted in the development and

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Fourth Professional Development Conference - 9/25 & 26

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"Leadership from the Middle" - Tony Giunta, Mayor, City of Franklin

"Getting There from Here: Creating Change in Your Life" - Paula Eder, PhD, Springfield College

"Shadowing Our Bosses" - Steve Berger, PhD, Springfield College

"Community-Based Advocacy: A Few Ins and Outs of Advocacy From the Outside In" - Paul Levy, J.D., DSW, Springfield College

"Process Improvement" - Monika Bissell, NH Bureau of Education & Training

The registration deadline for the NHACPM Professional Development Conference is quickly approaching on September 15th.

NHACPM member registration for one-day of the conference (either day) is \$140, while a two-day registration is \$160.

Registration materials have been sent to all NHACPM members, as well as all current New Hampshire CPS and CPM students and past graduates. The conference brochure and registration form is also available on the NHACPM web site at www.nh.gov/hr/nhacpm. An executable registration form and brochure is also available on the MainStreetNH.com web site hosted by Primex.

Questions should be directed to either Conference Chair Teresa Commeau at 271-7220 or NHACPM President Deb Bourbeau at 271-4207.

NHACPM Members Making A Difference!

Joyce Bledsoe of the NH Department of Environmental Services, was recently recognized with two co-workers by PLAN NH for meritorious service. PLAN NH is a Durham group that works to improve industrial and commercial areas throughout the Granite State. Joyce, a NHACPM member and 2002 CPM graduate, was presented with a Certificate of Merit along with fellow NHDES, Nashua & US EPA employees and a private engineering consultant were recognized for work involved in the redevelopment of a former factory site into a multi-tenant retailing & storage complex.

Martin Bove of the Department of Health & Human Services has been nominated by Governor Craig Benson to serve on the 17-member Board of Directors of Volunteer New Hampshire. NHACPM member Bove is a 1997 CPS graduate. The mission of Volunteer New Hampshire is "to strengthen New Hampshire communities by foster-

ing a spirit of service and volunteerism among citizens of all ages."

New Durham Town Administrator **Bill Herman** was recently elected to a two-year term as chairman of the 17-member N.H. Public Works Standards and Training Council. The NHPWSTC provides leadership and training to raise the standard of service provided to the citizens of New Hampshire through various public works functions. The Council consists of representatives of public sector agencies, labor unions, education & training entities, and public insurance trusts. On a lighter note, NHACPM Treasurer Herman has also been invited to participate as a judge in the 24th Annual American Royal Barbecue to be held in Kansas City, Missouri on October 2 - 4. Known as "The World Series of Barbecue", approximately 400 teams of entrants are expected to compete in the open competition for more than \$68,000 in cash and other prizes.

New Hampshire
Association of Certified
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NHACPM By-Laws Committee Named

NHACPM Past President Charlene Farmer, former NHACPM Vice President Pat Gagne and Lil Emerson have been named to serve as the NHACPM By-Laws Committee to draft amendments to the Association's by-laws.

Proposed amendments will be circulated to the general membership before the end of the year for their consideration, along with an official ballot.

The membership will also have the opportunity to vote on the proposed revised mission, vision and values of the NHACPM which were the result of strategic planning sessions held in the Spring.

NHACPM Goes On-Line!

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implementation of the site by NHACPM Vice President Kathy Gallagher and NHACPM Past President Charlene Farmer.

The New Hampshire site has also been linked with the web site of the American Academy of Certified Public Managers (AACPM) and vice versa. Current and past editions of both the NHACPM and AACPM newsletters are also available at the web site.

The NHACPM web address is: www.nh.gov/hr/nhacpm

Please check the site periodically for new information that will benefit you as a member of the NHACPM.

NH BET Open House September 4th

Food!

Fun!

Networking!

Prizes!

All are promised for individuals attending the Open House for the NH Bureau of Education and Training's new training site at the new campus of Franklin Pierce College in Concord.

The facility is at 5 Chennell Drive, directly behind the former Franklin Pierce College site on Pembroke Road that has become familiar to CPS and CPM students and graduates.

The Open House will be held on Thursday, September 4th from 1:30 to 4:00 PM.

NHACPM Treasurer's Report

June 1 - August 28, 2003

Balance Forward \$ 13,755.64

Income: \$ 2,979.35

'03 Membership Dues (7) 210.00

September Conference:

Registrations (17) 2,490.00

Vendor Tables (1) 150.00

May Workshop (4) 120.00

Interest Earned 9.35

Expenses: \$ 1,208.58

AACPM '03 Dues (6) 90.00

NHACPM Membership

Certificates & Cards 119.86

Conference Marketing &

Registration Materials 998.62

Balance \$15,526.41

Respectfully submitted,
Bill Herman, Treasurer

Thought for the Day!

"If it weren't for the last minute, nothing would get done." -- Anonymous

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